

How Lunch Hub Works...

Order and pay for school lunches from anywhere.

REGISTER YOUR PROFILE AND YOUR CHILDREN ONLY ONCE



Scan the QR Code to register and complete the self-registration form. Add all your children.

You will receive login details and a password to login via computers, tablets, or mobile devices.

Please only register once.

HOW TO PLACE ORDERS

STEP 1: LOG IN



Scan the QR Code to Log in.

Login Details:

Username: Your email address

Password: Your cell phone nr

Cannot log in? Click on forgot password to reset it.

HOME SCREEN:

View Learner details

Name and surname.
Grade – please keep updated (click to change)
Account balance

Child 2 Tuckshop	View Transactions
6 E4 Click to Change	Allowed Items
Debit Account	Deposit
55.00	Order

Click relevant tab to

- 1) View transactions
- 2) Set restrictions
- 3) Deposit money
- 4) Place orders

STEP 2: DEPOSIT FUNDS

Click on the Deposit tab and follow prompts.

STEP 3: ORDER ON LUNCH HUB OR AT THE TUCKSHOP USING BIOMETRIX TO ACCESS LUNCH HUB ACCOUNT

Click on the Order tab and follow prompts.

Order school lunches weeks in advance, by selecting the date the order must be prepared.

Grade R to three orders are delivered to class – ensure grade and class details are always up to date.

Grade 4 – 12 learners must collect orders from the tuckshop as per the order date.

STEP 4: VIEW AND CHANGE ORDERS

Parents can view, cancel, change, or manage orders – It is the parents' responsibility to cancel, change dates by 6:30 on the day it is due if the child will not attend on the day. Failure may result in loss as made on request items will be disposed of if not collected by the end of the day.

CONTACT US - Send an email for all tuckshop related matters – CNRTuckshop@gmail.com

Please do not place orders via email as we do not attend to emails during operating hours.